



INDIAN RIVER COUNTY
DEPARTMENT OF UTILITY SERVICES
FREQUENTLY ASKED QUESTIONS
NEW WATER & SEWER RATES



On December 18, 2018, the Indian River County Board of County Commissioners unanimously approved the rate resolution that will go into effect March 1, 2019. County rates were evaluated for the first time in 19 years and have not changed since 1999. The new rates are set to encourage conservation of this resource.

Q: When will the new rates take effect?

A: March 1, 2019

Q: What are the new water rates?

A: The new water rates are as follows:

Existing Water Rate Tiers	
0 – 3,000 gallons	\$2.20
3,001 – 7,000 gallons	\$2.42
7,001 – 13,000 gallons	\$3.85
13,001 gallons and over	\$7.70

New Water Rate Tier	
0 – 4,000 gallons	\$2.20
4,001 – 7,000 gallons	\$2.57
7,001 – 12,000 gallons	\$4.95
12,001 gallons and over	\$9.75

Q: What are the new sewer rates?

A: The new sewer rates are as follows (per gallons):

Existing Sewer Rate Tier	
0 – 13,000 gallons	\$2.86
13,001 gallons and over	\$4.29

New Sewer Rate Tier	
0 – 12,000 gallons	\$2.86
12,001 gallons and over	\$4.29

Q: What is the new disconnect/reconnect service fee?

A: The new charge will be \$75.00, which is up from the current charge of \$25.00.

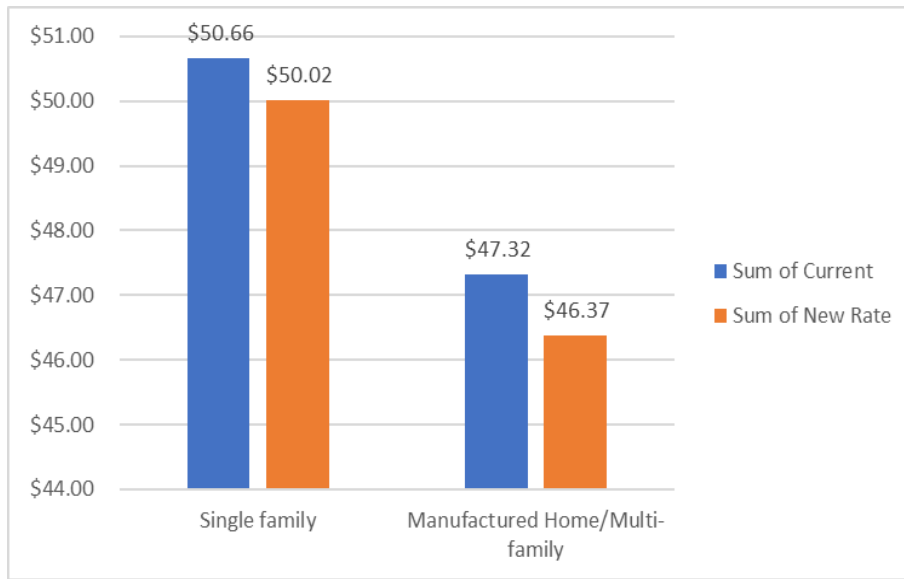
Q: What is the new after-hour charge for turn-ons?

A: The new charge will be \$95.00, which is up from the current charge of \$35.00.

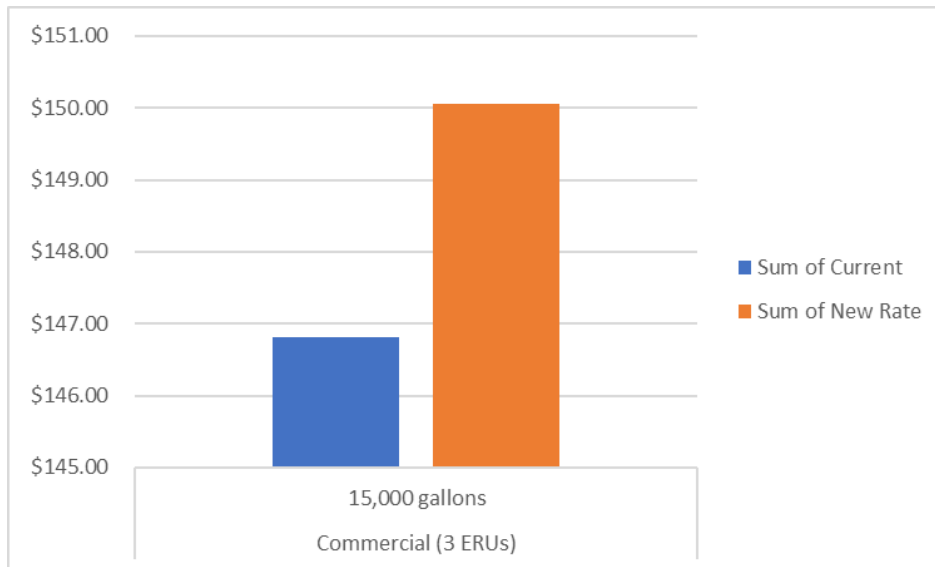
Q: How will my average bill change with the new rate?

A: Your water charge and sewer charge depend on your consumption use. The following tables and charts are for illustrative purposes only.

Description	Usage	Current Rate	New Rate
Single family (1 ERU)	5,000 gallons	\$50.66	\$50.02
Manufactured Home/Multi-family	5,000 gallons	\$47.32	\$46.37



Description	Usage	Current Rate	New Rate
Commercial (3 ERUs)	15,000 gallons	\$146.82	\$150.06



Q: Will the deposit for new service change?

A: No, those will stay the same as the current charge.

Deposit for water – 1 ERU	\$50.00
Deposit for sewer – 1 ERU	\$50.00
New account fee	\$25.00